Dedicated to the protection of owls in South Africa NPC Reg. No 2012/126036/08

## **Owl Sky Lounge Event Terms & Conditions**

The following pages contain our Terms & Conditions applicable to the Event, in relations to booking, participation and where applicable cancellation of the attendees.

Upon submission of your completed online booking form, you are considered an attendee (pending payment) and will be added to our guest list for the relevant event date selected. Please note that by submitting your booking form, you agree to these terms, and you enter into a binding agreement with us.

- 1. The function of the Owl Sanctuary is to provide a safe and protected environment for owls that were rescued, rehabilitated and are now in their release phase and need to adapt back into the wild. When entering Owl Sanctuary, you enter an environment that belongs to the owls and other wildlife that inhabits it. Intentional disturbances of such habitat or wildlife by any means or form is strictly prohibited. Noise levels should be kept to an absolute minimum. Any noise in any manner likely to disturb any species or specimen or other person is strictly prohibited. Visitors are subject to the rules as set out by the facilitators of this event. Visitors who do not adhere to these rules may be asked to leave and will forfeit their booking entirely as well as all costs related to such booking.
- 2. Vehicles must be parked in the allocated parking area outside the Sanctuary gates. Guests will be transported by an event facilitator from the parking area to the Sky Lounge. Movement outside of allocated areas is strictly prohibited.
- 3. We can accommodate a limited number of attendees per event. Please be sure to reserve your date early, as events may fill up fast. Bookings are subject to availability at the time of the booking. The minimum number of attendees required for an event to take place is 30 (thirty) and the maximum number of attendees we can accommodate is 70 (seventy). Should the minimum number of attendees not be met, Owl Rescue Centre NPC reserves the right to move the event to another date to meet this requirement. Private functions may also be requested. Should you wish to inquire about booking a private event or would like to book a date that is not listed on the website, please contact <a href="info@owlrescuecentre.org.za">info@owlrescuecentre.org.za</a> with your request and we'll provide you with all the necessary information.
- 4. Guests entering the Owl Sanctuary agree to indemnifying Owl Rescue Centre NPC against any claim, action, judgment, costs and/or expenses which may be made against Owl Rescue Centre NPC arising out of the participation in an event hosted by Owl Rescue Centre or in any related activity of whether such claim or claims arose through the negligence of any person, or from any of the risks, dangers or hazards inherent in such an event, or of any loss of, or damage to, any property from any cause whatsoever.





## Dwl Rescue Centre

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- 5. The Owl Sky Lounge is an open-air venue designed for an optimal owl-viewing experience, which means it may be affected by weather conditions like intense heat, rain, or strong winds. Situations such as weather conditions that are beyond the control of the Management and Staff of Owl Rescue Centre will not lead to any form of compensation. Weather forecasts are monitored ahead of time to avoid any potential inconvenience wherever possible. If necessary, Management may decide to cancel the event at least 72 hours before its scheduled date and reschedule it for a different date.
- 6. Arrival Time for summer months (September to February) is from 18h00 to 18h30. The event will commence at 18h45. Winter months (March to August) the arrival time is from 17h15 to 17h45. The event will commence at 18h00. An email confirming your arrival time will be sent out prior to the date of your booking. Please do not be late. Departure time is at 22h00. Please note: No person will be allowed onto the Sanctuary before the stipulated arrival time.
- 7. If you wish to book for a child under the age of 12, please email us at info@owlrescuecentre.org.za to qualify for special rates.
- 8. Cancellations that are made with at least 72 hours' notice from the date of the booked event, may be moved to another available event date that is published on the website. Cancellations after this period will forfeit the booking as well as all costs related to such booking. Regrettably, no refunds are offered on bookings.
- 9. Guests are welcome to bring along camera equipment to take photographs of the owls and any other wildlife that may be seen on your visit.
- 10. We hope that you will enjoy the occasion with us and leave with more knowledge and appreciation for these magnificent birds!

We look forward to welcoming you at the Owl Sanctuary and our Owl Sky Lounge!



